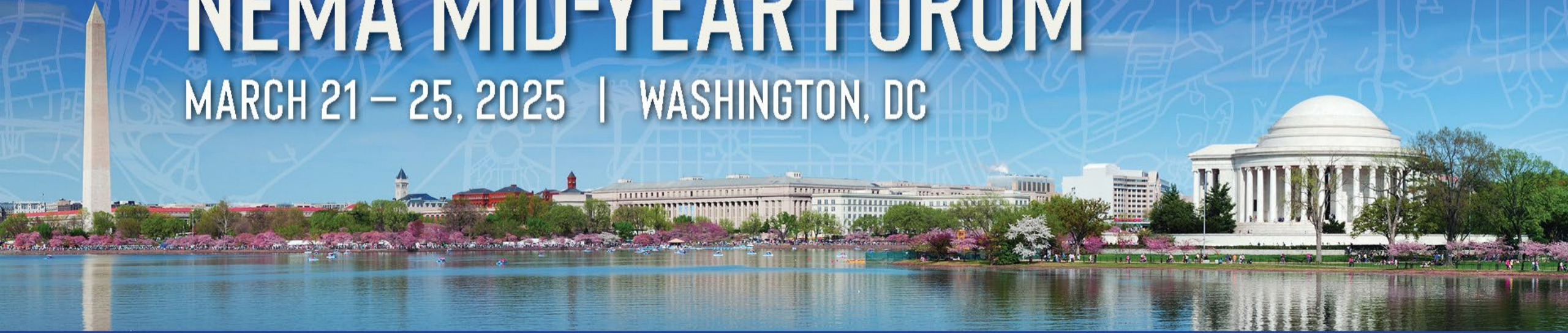


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EMAC Committee

March 22, 2025





Jack Jowett

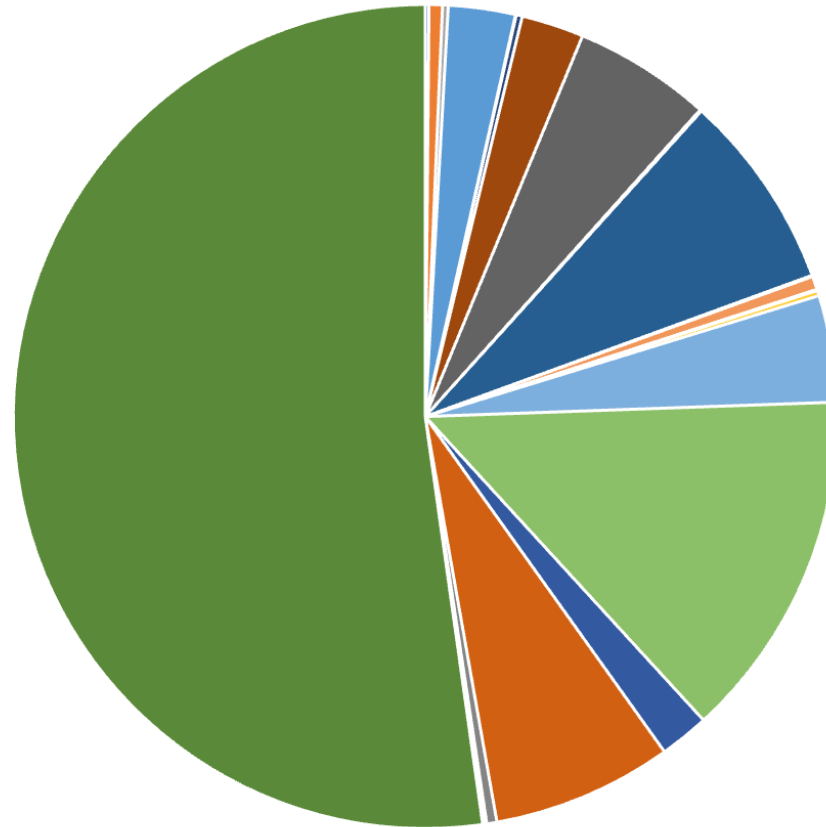
- **Dedicated Emergency Management Leader:** Served 27 years with New York State
- **National Policy:** Worked on the passage of the Stafford Act (1988), first Public Assistance Policy, and EMAC Policy
- **EMAC Champion:**
 - First EMAC Lead State Representative for FEMA Region 2
 - Executive Task Force Chair (2004-2006)
 - NEMA EMAC Advisor (2009 – 2023)
- **Led Historic Disaster Response:** 2004 & 2005 Hurricane Seasons
- **Mentor & Educator:** Shaped the next generation of emergency management professionals
- **Beloved Friend & Colleague:** Known for his wisdom, humor, and unwavering dedication

Hurricanes Milton & Helene

6,284 Deployed

290 Missions

44 Assisting States



- A-Team
- Energy
- Human Services
- Individual Assistance
- Mass Care
- Public Information
- Telecommunications
- Water and Wastewater

- Communications
- Fire and Hazardous Materials
- Incident & Emergency Management
- Law Enforcement
- Medical & Public Health
- Public Works
- Transportation & Highways
- Floodplain Specialist

- Emergency Medical Services
- GIS Specialist
- Incident Management Team
- Long Term Recovery
- Public Assistance
- Search & Rescue
- Volunteer and Donation Management
- National Guard

Dispatching Solutions: Lessons Learned from an Ohio TERT EMAC Deployment to North Carolina

Nick DiCicco, Chagrin Valley Dispatch, Ohio TERT

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Ohio TERT Deployment Buncombe County, NC October 1st – 30th





TERT Typing

RESOURCE: Telecommunicator Emergency Response Taskforce (TERT)						
CATEGORY:	Communications Resources	KIND:			Taskforce	
MINIMUM CAPABILITIES:		TYPE I	TYPE II	TYPE III	TYPE IV	OTHER
Personnel	Team Leader	1	1	1	1	1
Personnel	Supervisor	6	6	4	2	0
Personnel	Telecommunicator	42	36	28	14	7
Personnel	EMD Certified See Note 1	Same as Type II	25% of Telecommunicators	See Note 2	See Note 2	See Note 2
Taskforce	Duration of Operations	Same as Type II	Long; Greater than 1 week	Same as Type V	Same as Type V	Short; up to 1 week
Equipment	Laptop Computer with wireless Internet connection	Same as Type II	1 Laptop	None Specified	None Specified	None Specified



Mission Location

Work Location

RRC West

Location/Facility Name

Address 1

2670 US HWY 70 SE

Address 2

City

Conover

Zip

28613

Latitude

35.709315

Longitude

-81.164465

Working Conditions

Working Conditions

Minimal - Very little Infrastructure & Support services

Working Conditions Comments

911 centers are degraded. May be without water



Travel Day







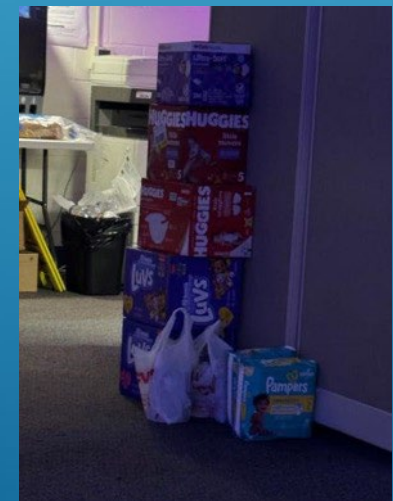


Setup Complete



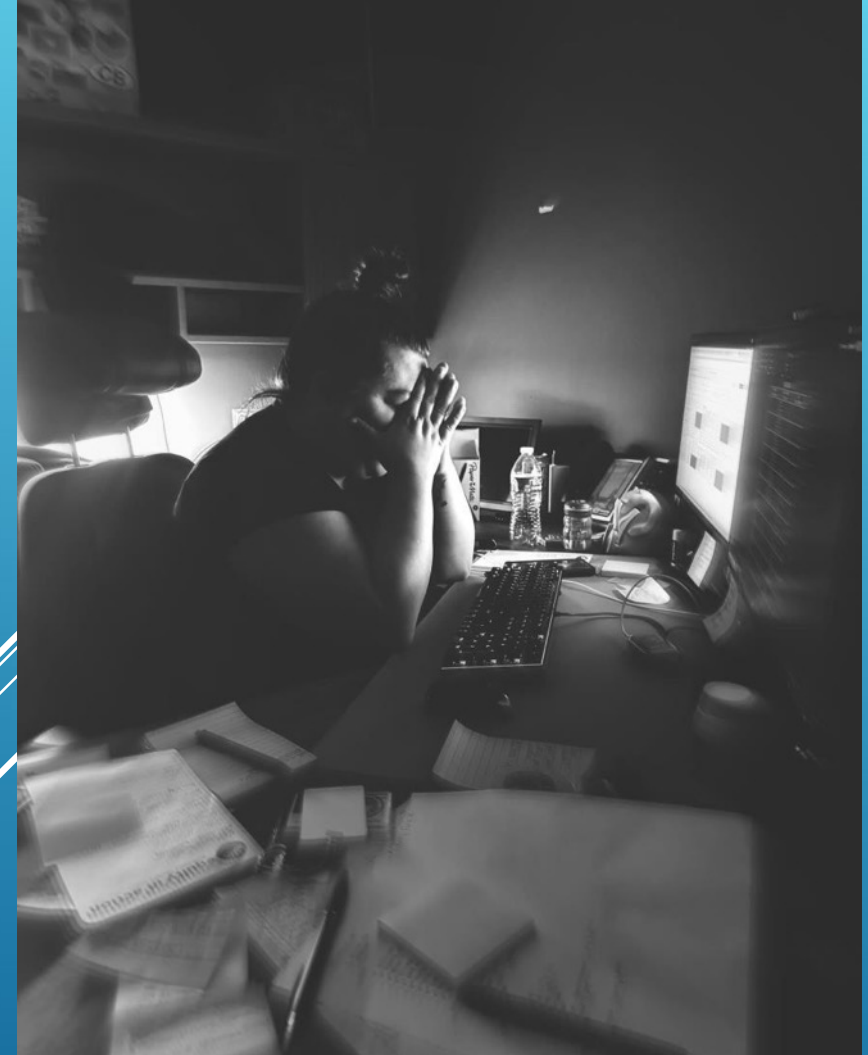
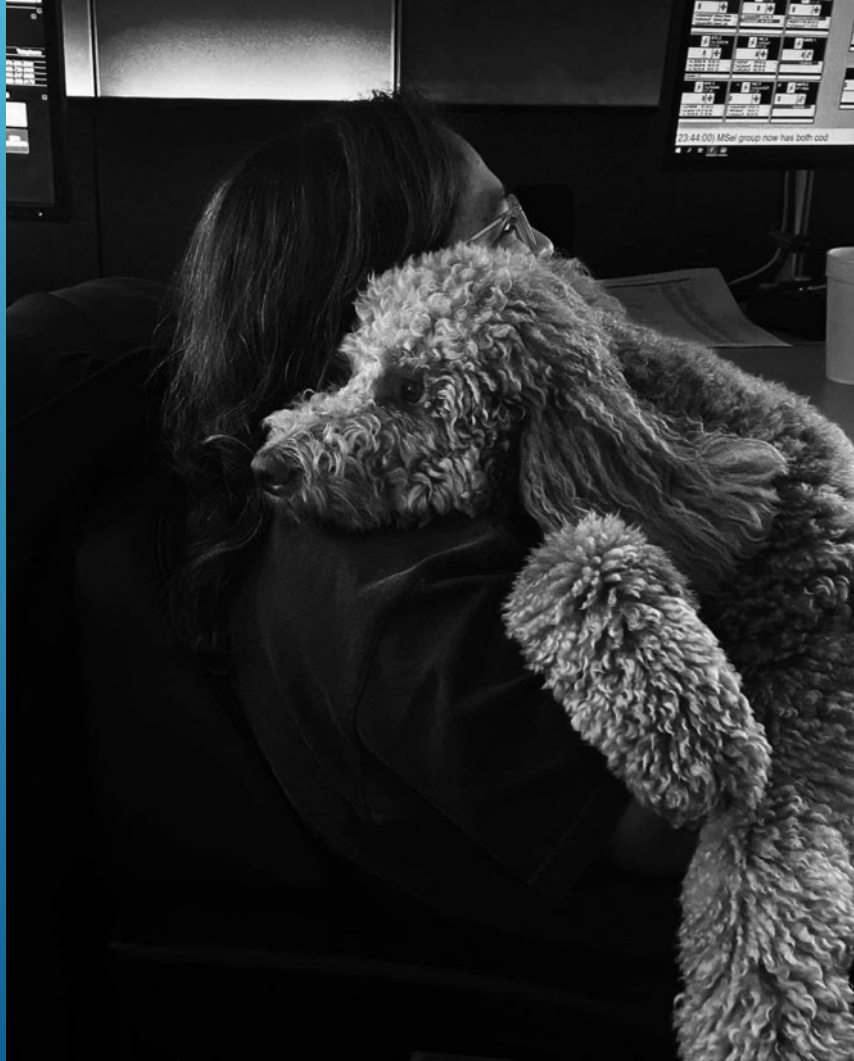


Checking In





Buncombe County Communications

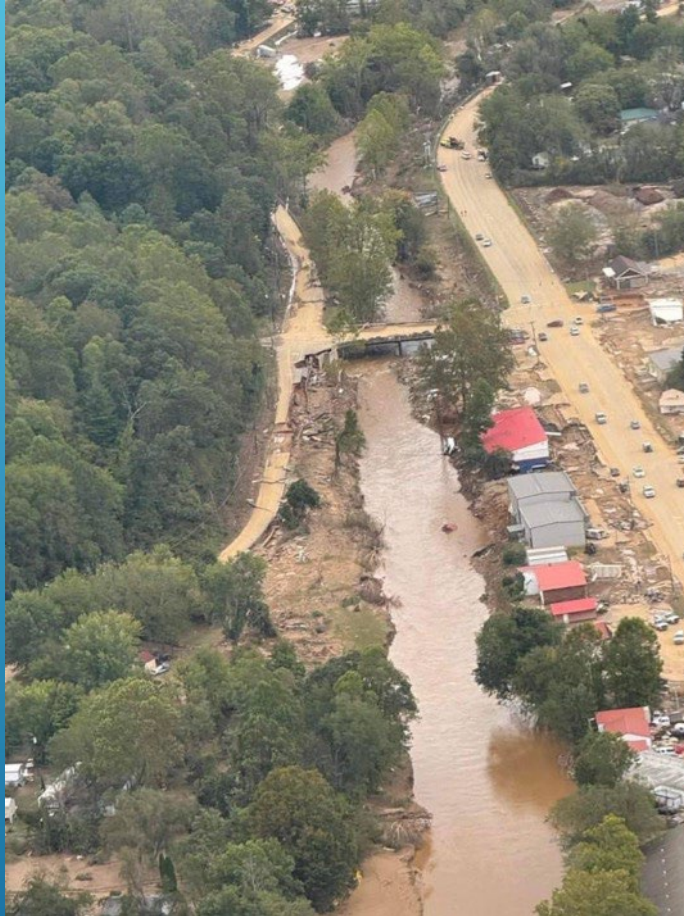


Living Conditions





Catastrophic Devastation



Catastrophic Devastation

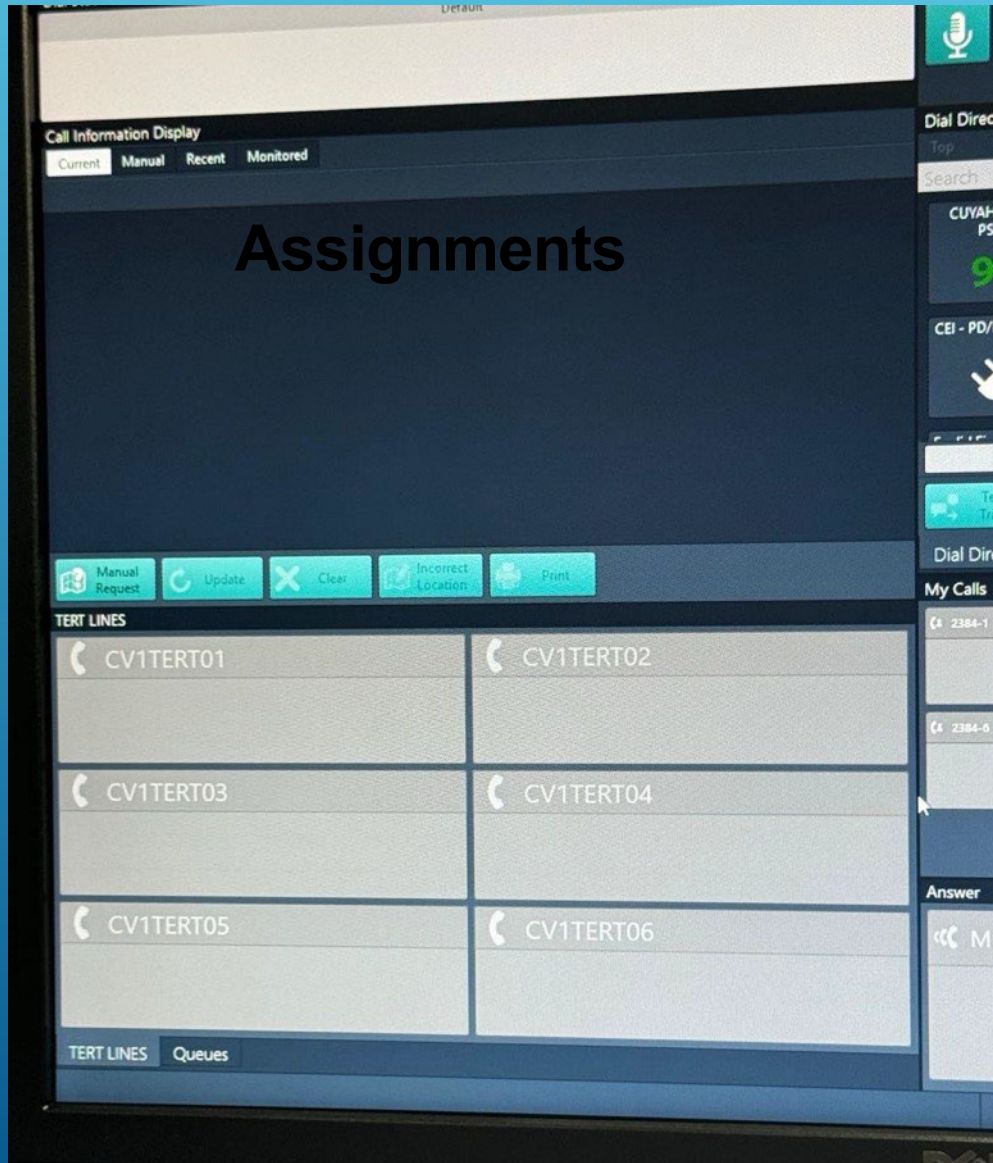






Catastrophic Devastation





- **OneBuncombeCounty Line**
 - **Setup a Countywide number for residents to call for help**
 - **Water**
 - **Food**
 - **Shelter**
 - **Locating Loved Ones**
 - **Clothes**
 - **Financial Assistance**
- **1st week were processing over 1,200 calls per day between 6 positions!**
- **Total Call volume over the 30-day deployment was just shy of 20,000 calls.**

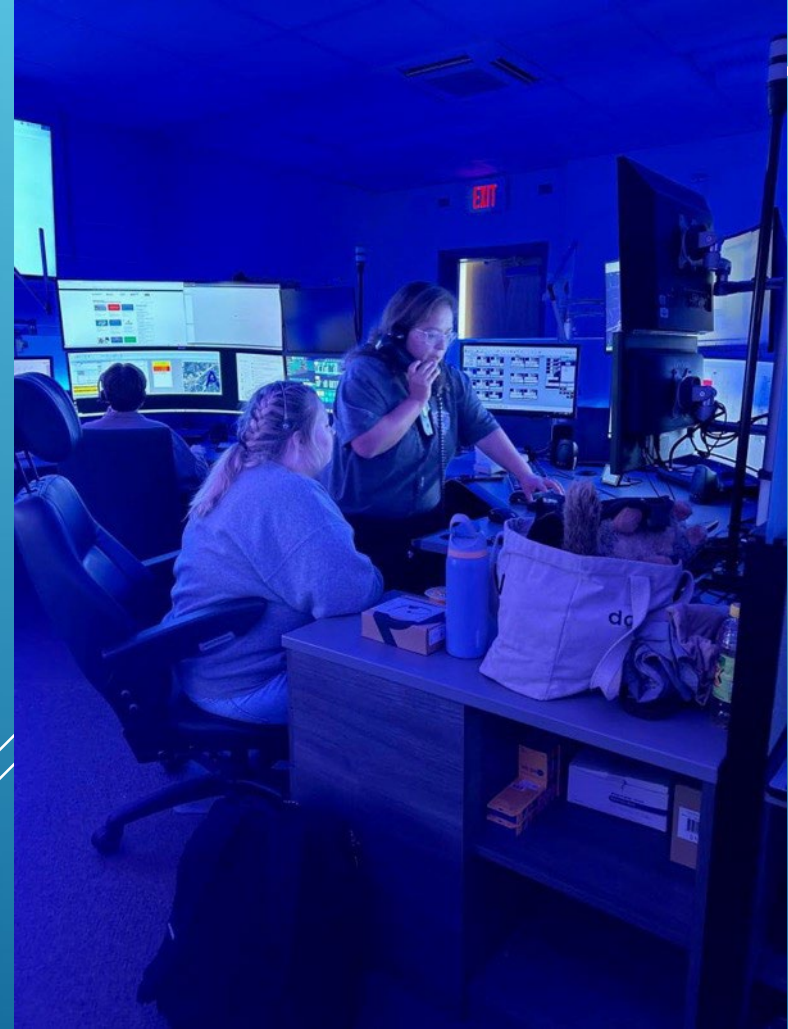


Assignments





Assignments





Partnerships





Partnerships





Partnerships



80ft. Tower
12 Ch. Standalone Site/System
18,000 Lbs.
24ft. Long
12KW Genset
48+ Hour Runtime
12.5ft. Stowed
16 Talkgroups
Cache Radios





Movin on Up







Amenities





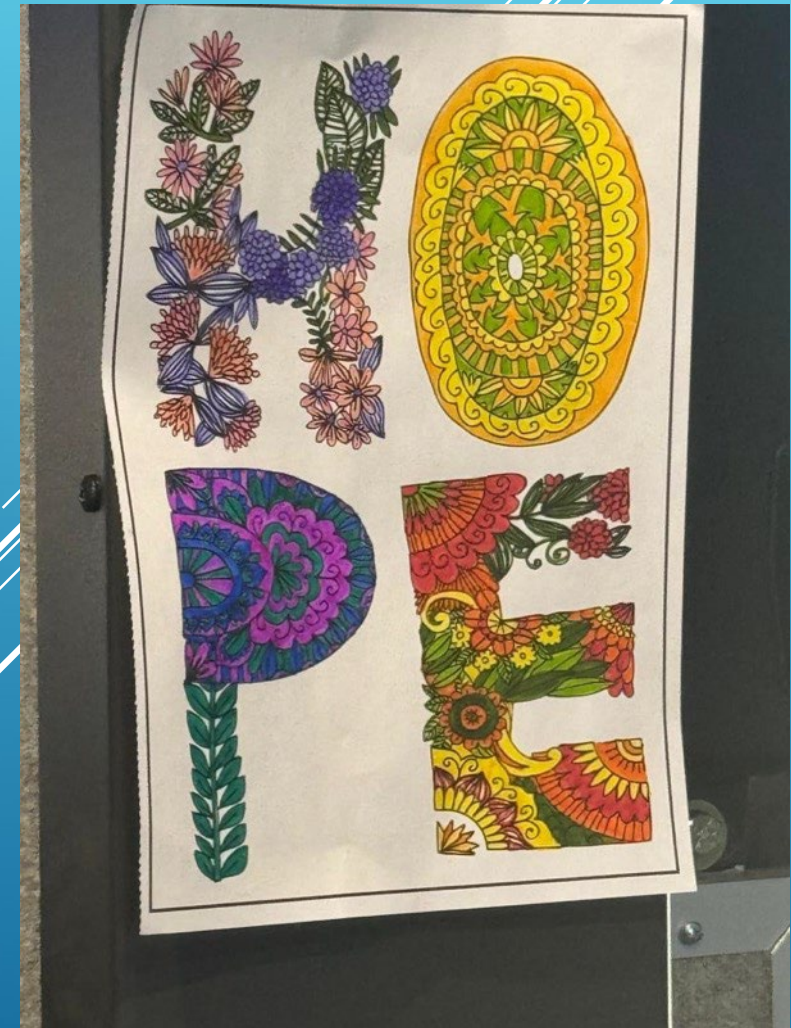
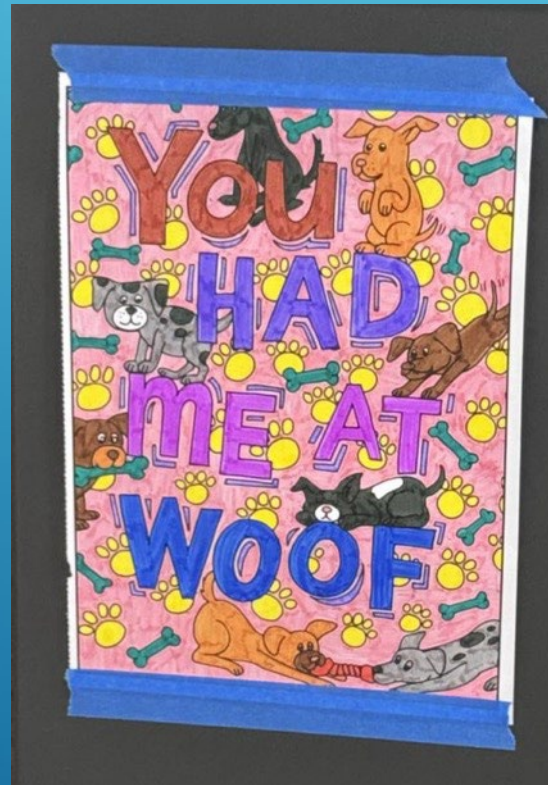
The moment you all have been waiting for!

Noah-Ash





Art Therapy





Lifetime Friendships



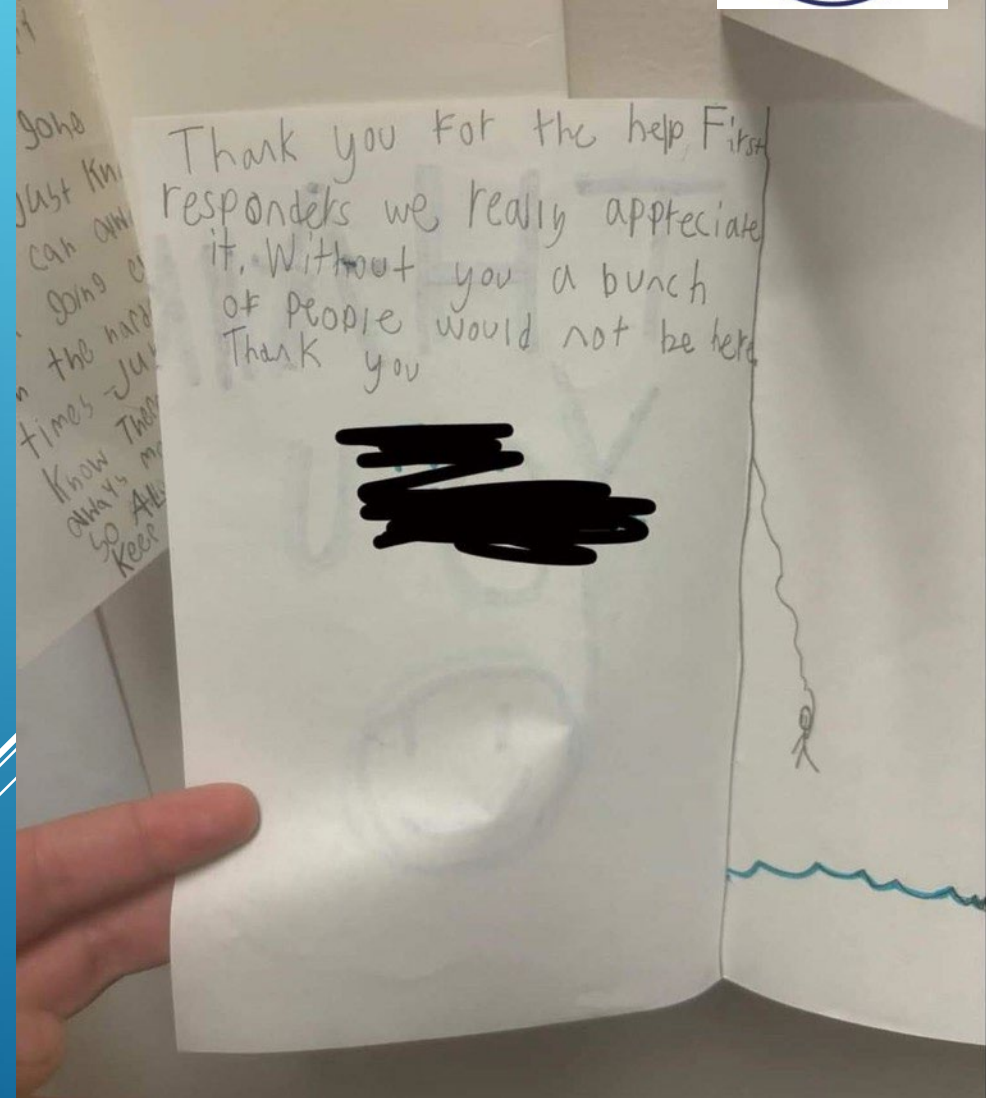
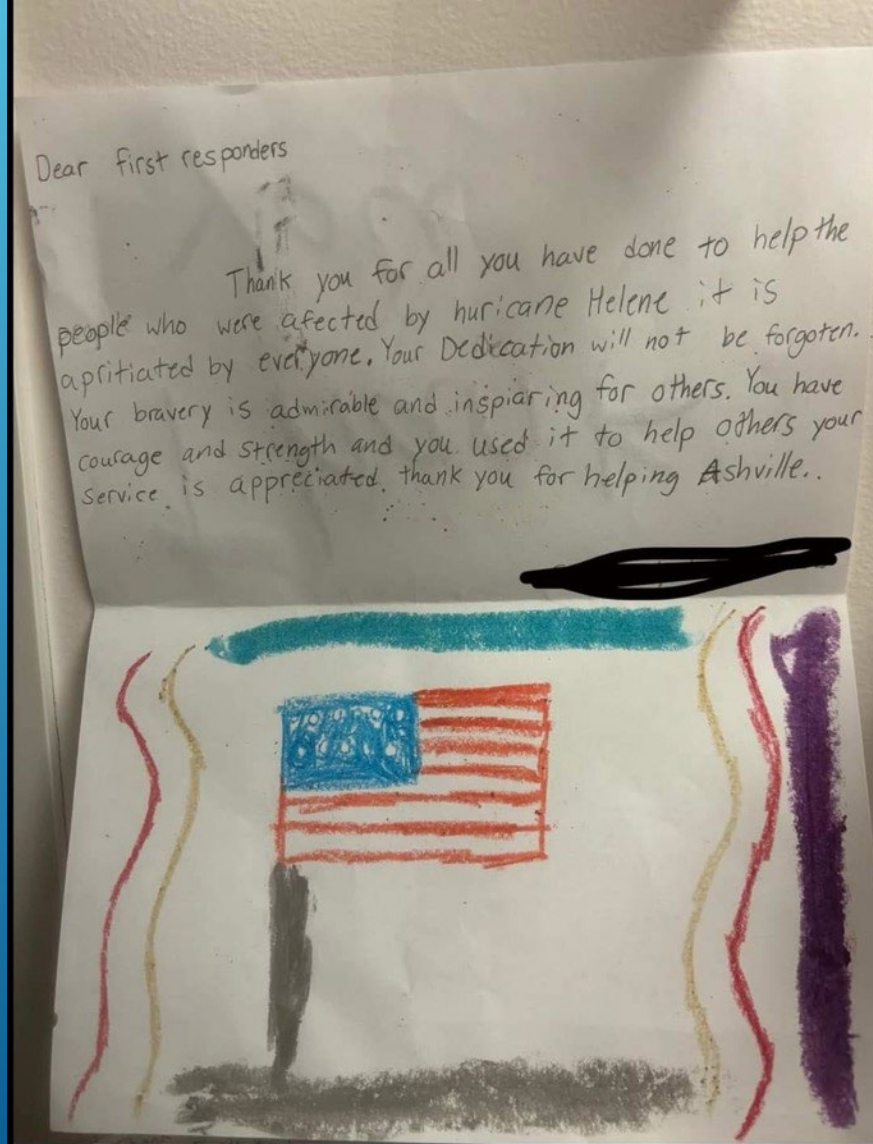
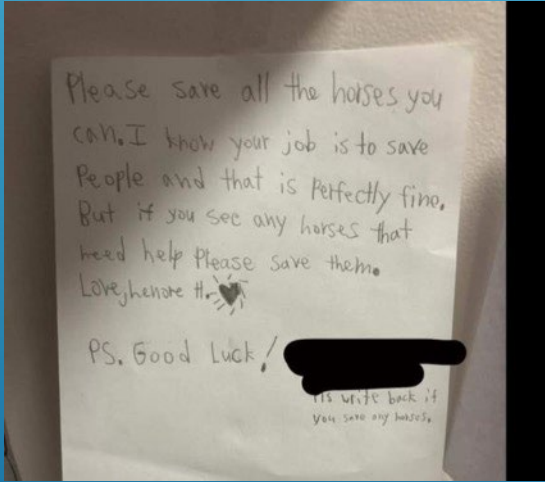


Lifetime Friendships





Community Appreciation





- **Mission Highlights**

- Largest TERT Deployment to date
- Longest TERT Deployment to date

- **Pre-Deployment**

- TERT has so many resources
- How do we pre-deploy and stage?

- **Rapid SOS / I am Responding APP**

- Game changer





Community Appreciation



IamResponding
00:00:12
17:25:39 March 18, 2025 Tuesday
Respond Now

NOW RESPONDING 0 Responding Show All

There are no responders at this time.
Remember to stay alert to any possible emergency.

CAD/TEXT INCIDENTS 1 Incidents Show All

March 18, 2025 17:25:20 Mapped

Service / TERT Call Out - Priority Medium
3525 Timber Lane Farms Road, Florida, United States

Lat/Long: 27.9943, -81.1697

Comments

- *** TERT Call Out *** Standby for Further
3/18/2025 5:25:20 PM

[View more details](#)

MAP Hybrid GO!

Mapped 27.9943, -81.1697

Third-Party Website

Florida Forest Service - Current County-Enact...

MAP Roadmap GO!

Mapped 27.9943, -81.1697

WEATHER

Tuesday
March 18th, 2025
KENANSVILLE, FLORIDA

17:25:39
CLEAR SKY
77°F
Real Feel 76°F
Min. 49°F Max. 78°F

18% 0% NE 11.21 mph

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Questions

Reimbursement Update from the 2024 Republican National Convention

Director Greg Engle, Wisconsin Emergency Management

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National Special Security Event EMAC Guidance

Beth Zimmerman

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EMAC's Role in the Hawaii Wildfire Response

Brian Fisher, Hawaii Emergency Management Agency

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Emergency Management Assistance Compact

Lessons learned from 2023 Maui Wildfires Disaster



Disaster Statistics

- 5,000+ residents in Non-Congregant Sheltering
- Current Project total = 175
- Current Project \$ = 605 million +
- Debris Removal \$ = 971 million +
- Residential Lots cleared 1,390
- Commercial Lots cleared 100+

EMAC

- 269 EMAC personnel
- 24 states
- Many stayed for multiple deployments
- Approximate cost \$10 million

Type of Support EMAC provided

- State Volunteer Agency Liaison
- Tech Assist Debris Management
- Public Information Officer
- Finance Section Support
- Safety Officer Support
- Operations Section Support
- Deputy Planning Section Chief for State EOC
- Accounting/Booking SME
- Situation Leader
- State Hazard Mitigation Officer
- Public Assistance
- Logistics Chief
- Virtual EMAC A-Team Support to the State of Hawaii Emergency Management Agency
- Planning Section Chief



Why EMAC and Issues

Why EMAC

State of Hawai'i has limited resources, and we required assistance in a variety of Response and Recovery Missions.

Issues

Receiving reimbursement package from Assisting State within 45 days of the Mission End Date.



Lessons Learned

- Being prepared and organized makes things go smoother
 - Created spreadsheet of all EMAC Missions – included RSA#, Assisting State, Start/End Date and Estimate Cost – used this spreadsheet to track Missions and status.
 - Requested W-9 from each state prior to receiving reimbursement packets
 - Able to create PO's for each state using the estimated cost from the spreadsheet
 - Sent email to all assisting states when mission ended – information that should be sent to HIEMA
- ✓ Signed EMAC R-1
- ✓ Signed IRS W-9
- ✓ Validated EMAC R-2(s) with supporting receipts and documentation.
- ✓ Pertinent policy document sections as necessary to support claims (salary, overtime, per diem rates, etc.)
- ✓ If applicable, Donated Resources and waiver of mission costs reimbursement (These costs must be documented in case the Requesting State is eligible to use them to offset their cost share).
 - Created Internal Checklist for each mission – which was useful when checking backup documents

Reimbursements

- Once packets were verified, Cover Letter/Invoice with copy of Internal Checklist was sent to our Fiscal Department for reimbursement. Since we already created PO's – our disbursement process was much quicker.





Questions?

Brian Fisher
Chief Recovery Officer
808-518-7985
Brian.J.Fisher@hawaii.gov



EMAC Executive Task Force Update

Jordan Abshire, EMAC Executive Task Force Chair

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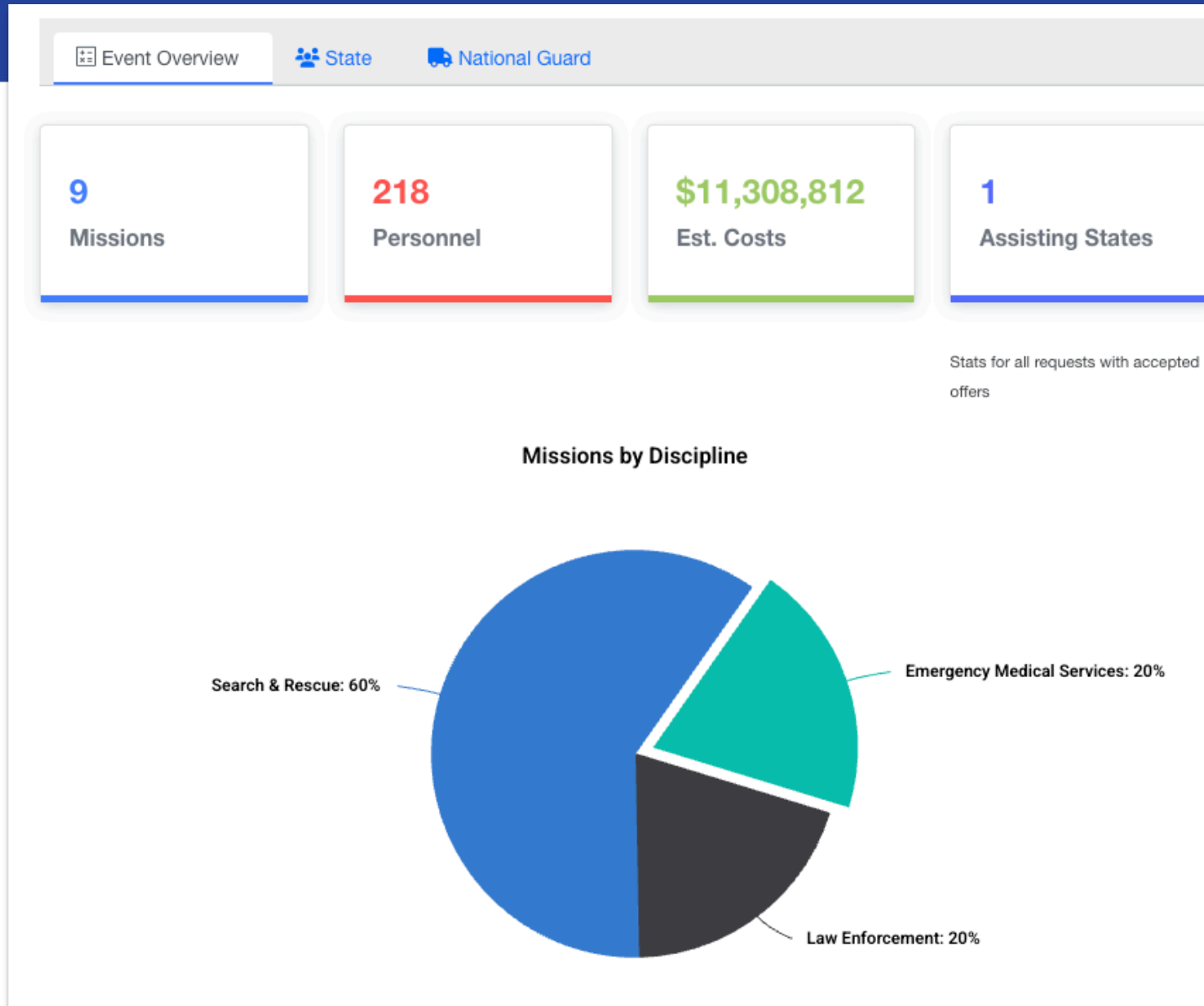


EMAC Coordinator Workshop



- December 11-12, 2024
- 34 States Attended
- Nashville, TN
- 2 Highly Interactive Days

EMAC Operations System 4.0



EMAC Executive Task Force Update

Jordan Abshire, EMAC Executive Task Force Chair

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EMAC Executive Task Force Leadership Transition

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