



EMAC COMMITTEE



2025
ANNUAL
FORUM
OCTOBER 9-12
CHEYENNE





Beyond The Call: Montana's Plan for a Faster, Leaner, Next-Gen EMAC

Director Delila Bruno, MT



Leveraging Volunteers Through EMAC

Noah McCord, Colorado Division of
Homeland Security and Emergency
Management on behalf of Kasey Fox,
Mile High United Way

Leveraging Voluntary Agencies Through EMAC

Office of Emergency Management
Colorado Division of Homeland Security & Emergency Management



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Why VOAD Personnel?

- **High Need: IA-focused and Voluntary Agency Liaison Staffing**
- **Right tool for the job: Trust among other VOADs**
- **Building Experience & Capacity for Colorado**



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Challenges

- "Agent of the State" Designation
- Internal Mechanisms: Non-Governmental Entities
- Training & Standardization



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Memorandum of Understanding

Memorandum of Understanding (MOU)

Between Mile High United Way and Colorado DHSEM

This Memorandum of Understanding (MOU) is entered into between Mile High United Way and the State of Colorado acting by and through the Department of Public Safety, (the “State”) Division of Homeland Security and Emergency Management located at 9195 E Mineral Ave Suite 200, Centennial, CO 80112 (hereinafter referred to as "DHSEM"), collectively known as "the Parties."

Background

- The Emergency Management Assistance Compact (EMAC) is a mutual aid agreement among U.S. states and territories that facilitates the sharing of resources during emergencies and disasters.
- Government agencies alone often do not have all the necessary capabilities and resources to identify existing resources and capability gaps during an emergency response.
- Mile High United Way staff have the necessary familiarity with disaster operations in the public and non-profit sectors to successfully work within both of these sectors during a disaster response and recovery operation.

Deployment Assignments

1. Resource & Referral Support
2. Disaster Case Management
3. DAC/DRC/MARC Implementation
4. LTRG Mentoring
5. Volunteer & Donations Management



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Resource & Referral in IA

- VA 211: Supported IA registration outreach strategy
- Supported basic needs resource referrals



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Workflow of LFS and 211 Case Management Referrals

2022

Request: This project serves to provide outbound call supports made by the Mile High University 211 Call Center to communicate and ensure that individuals and families impacted by Marshall Fire received and connected with community resources, information, and recovery supports as they begin their journey back to stability. It serves to reconnect with approximately 1,500 Colorado residents that have been impacted by Marshall Fire that have provided consent for an agency to reach out to them directly and have shared they are still in need of help. Through this project, the Mile High University 211 Call Center will aim to provide timely and accurate community resource information and a connection to vital resources available to support specific needs based on each individual's unique situation.

Overview:

- LFS/DCM will provide a compiled contact list to 2-1-1 for all clients. Contact list will include approximately 1,500 community members impacted by the Marshall Fire who have provided consent to be contacted again.
- Three 2-1-1 Navigators will be trained on how to make outbound calls to community members impacted by the Marshall Fire and included on the confirmed outreach list.
- Three 2-1-1 Navigators will place outbound calls, (minimum of 3 attempts to each client) to engage to offer 2-1-1 information and referral services as well as offer an additional support call by the Recovery Navigation Program.
- Navigators will continue to do outreach as needed (unless LFS asks to pause outreach due to having too many clients and not enough recovery navigators to set up relationships with clients).
- Training will include:

VOAD Coordination

- Supported integration of VOAD leadership with government efforts
- Identified novel NGOs to integrate with recovery efforts
- Developed VAVOAD and COVOAD partnership for sharing best practices



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LTRG Mentoring

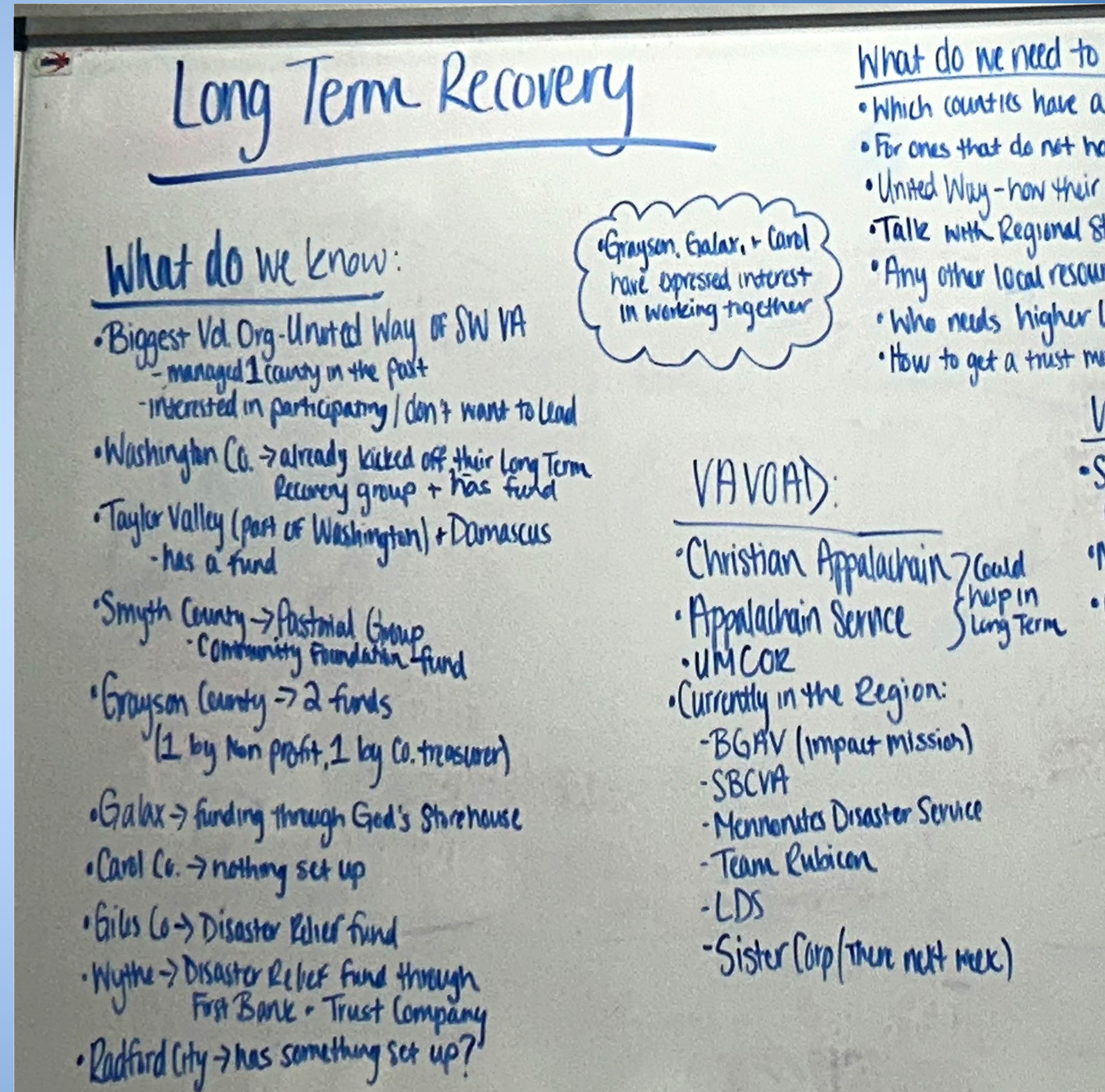
- Presented on Long-Term Recovery Groups to VA VOAD, Field Managers, and 17 County Emergency Managers
- Mentored locally-identified LTRG leadership



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Long Term Recovery

What do we know:

- Biggest Vol. Org - United Way of SW VA
 - managed 1 county in the past
 - interested in participating / don't want to lead
- Washington Co. → already kicked off their Long Term Recovery group + has fund
- Taylor Valley (part of Washington) + Damascus
 - has a fund
- Smyth County → Pastoral Group
 - Community Foundation fund
- Grayson County → 2 funds
 - (1 by Non profit, 1 by Co. treasurer)
- Galax → funding through God's Storehouse
- Carol Co. → nothing set up
- Giles Co → Disaster Relief fund
- Wytne → Disaster Relief fund through First Bank + Trust Company
- Radford City → has something set up?

Grayson, Galax, + Carol have expressed interest in working together

What do we need to

- Which counties have a
- For ones that do not have
- United Way - how their
- Talk with Regional St
- Any other local resour
- Who needs higher l
- How to get a trust me

VA VOAD:

- Christian Appalachian } Could help in Long Term
- Appalachian Service }
- UMCOZ
- Currently in the Region:
 - BGAV (Impact mission)
 - SBCVA
 - Mennonites Disaster Service
 - Team Rubicon
 - LDS
 - Sister Corp (there next week)

LTRG Mentoring

Long Term Recovery

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- Christian Appalachian
 - Appalachian Service
 - UMCOR
 - Currently in the Region:
 - BGAV (Impact mission)
- } Could help in Long Term

What do we need to know:

- Which counties have a partnership w/ a 501 (3)
- For ones that do not have one, will United Way help
- United Way - how their fund will be split (tracking...)
- Talk with Regional Staff to see who works well together
- Any other local resources we haven't identified
- Who needs higher level support
- How to get a trust message out to get more IA apps.

Where do we go:

- Socialize / start convos w/ localities about Long-Term Recovery
- Need messaging for other localities
- Outreach plan
 1. Crystal meeting w/ rest of EMs
 2. Individuals to the DRCs
 - ↳ VOAD members that are out

VOAD Support



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VOAD Support



Virginia
Voluntary Organizations
Active in Disaster



Colorado
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION |



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Assisting State Benefits

- Additional resource developed within Colorado VOAD
- Increased NGO-Government trust & partnership



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Lessons Learned

- Stakeholder Education
 - Partner agency leadership
 - Legal counsel
 - Logistics/Finance staff
- Standardization
 - Minimum training identified



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EMAC[®]

Emergency Management Assistance Compact



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Update from the EMAC Executive Task Force

Lawrence “Butch” Wise, AZ

Does your community need help?

Mutual aid resources are available to all aspects of response and recovery including:

- Resources to help with the response and recovery after a disaster
- Conducting building inspections and damage assessments
- Issuing emergency permits for temporary repairs and shelters
- Enforcing building codes and hazard mitigation measures

Find mutual aid resources

State or Territory

- Select -

View resources





Update from the EMAC Executive Task Force

Lawrence “Butch” Wise, AZ



EMAC Guidelines and Recommendations for NSSSEs

Beth Zimmerman



EMAC Position Paper